

# REOPENING!

**All of us at BLue** are anticipating getting back to what we love so much, creating beauty and a happy place for our cherished clients. In this monumental time of change we say goodbye to old friends, wish them luck and happiness, and come together once again to recreate the best team we can be. We are all excited to accept the creative challenge of revamping our space for this era and want to let everyone know what we have done and what to expect moving forward. First, we cleared the space out and refinished the floors to give the salon a fresh new look. We have also maintained service from our professional cleaning crew to clean and disinfect the salon on a regular basis, which we will continue to do moving forward. We are repainting much of the salon and adding a new service area upstairs to increase social distancing within the building. This will also include a new area for our marketing team to take photos and run our social accounts. We are also so excited for Angie, with 17 years as an esthetician and creative makeup artist, to step into a larger role and bring a whole new vision for makeup and skincare in this time. Just like other businesses right now, our top priority is keeping our clients safe and well. We are confident that the return to BLue will be bigger than ever. This is certainly one of the larger challenges we have faced to date, but we are all up for it!

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## No need to panic!

### SCHEDULING



During this time, we will be reaching out to those who have had appointments cancelled. As soon as we have a clear return date we will be opening the phone lines to take appointments.

Although we can only have a limited number of guests, we are adding additional hours to accommodate clients!

If you have a fever or are experiencing any symptoms you must reschedule your appointment. Get well soon!



Before cancelling your appointment (aside from being symptomatic) please keep in mind our schedules are compact and limited space is available. We will be enforcing a cancellation policy for the time being.

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## So happy to see you!

### ARRIVAL



Call us when you arrive. We will let you know when your stylist is ready for you!

Please come to your appointment alone.

You must wear a mask.

We will be taking your temperature.

No contact of course!

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## You are safe with us!

### SAFETY



Upon arrival, please wash your hands at the designated hand washing station. It is mandatory that all employees do so between services!

Everything will be disinfected for you! That includes stations, capes, tools, and we will offer brand new towels.

We have all completed the Barbicide COVID-19 certification. You are safe with us!

There will be partitions between stations and also at reception.



As much as we love serving you, we are unable to offer refreshments at this time.

We will not be accepting cash and strongly encourage paying ahead via gift card or credit card... You can still tip your stylist! Venmo is encouraged.

Products and retail! Letting us know what you need ahead of time would be ideal but if not let us know at the beginning of your appointment so we can sanitize and package it for you.



It has been strongly recommended that we do not offer blow dries at this time.

We will be opening doors and windows to let the fresh air in! When possible, we will even be utilizing our outdoor covered spaces for service!

SEE YOU SOON!